



### A CFFO Executive Bootcamp

# Business Ecosystem Design

Mindsets - Frameworks - Tools

## Why a Bootcamp on Business Ecosystem Design?

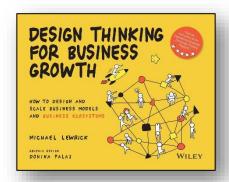
Customer needs have never changed as quickly as they do today. Companies are looking for innovative ways to create new and unique value propositions, leveraging technology and a network of partners.

Engaging in business ecosystems - that is, collaboration through interlocking value propositions - opens opportunities for growth and the realization of new business models.

## What is This Bootcamp About?

The 8-weeks Business Ecosystem Design Online Bootcamp familiarizes you with the mindset, tools and methods for business ecosystem development.

It is based on the brand-new handbook *Design Thinking for Business Growth* by bestselling author Michael Lewrick, who provides a hands-on learning experience that allows you to apply proven frameworks to your specific company context.



# Who Should Participate?

Attend the bootcamp if you are an **entrepreneur**, a **C-level executive**, a **project manager**, or a **strategy/innovation executive** who looks for a practical framework to design ecosystem-driven business models that can lead your organization to novel ways of growth.

# **Bootcamp Benefits**

**Proven methodology.** You learn to apply a distinctive methodology that helps you to identify customer issues and drive a business ecosystem design initiative for your organization by applying four distinctive design lenses that are needed for business ecosystem development.

**Hands-on.** You get a concrete framework and a practical tool kit for creating business ecosystem initiatives in your specific company context.

**Efficient Time Investment**. The online format allows attendance from home or office. You need to commit only two hours per week over a period of two months.

## **Bootcamp Focus**

The Bootcamp will provide a succinct overview of the key concepts, methods and tools needed to design a business ecosystem.

You will learn and apply ten design principles and explore four distinct design lenses which include tools and methods to (1) identify the appropriate customer problem; (2) test minimal viable product (MVP) offerings; (3) create a minimum viable ecosystem (MVE); and (4) scale the system:



## 1 Design Thinking

For identifying potential value propositions for an ecosystem, the focus must be on the customers and their needs. Design thinking has established itself as a proven methodology and mindset for envisioning ecosystem initiatives and developing initial prototypes.



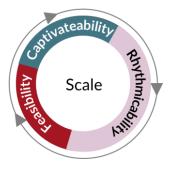
## 2 Lean Start-up

Validating value propositions and transitioning initial prototypes into a Minimum Viable Product (MVP) allows market viability to be tested. The backlog informs about prioritized experiences and features that may be relevant to the ecosystem today and in the future.



# 3 Ecosystem Design

Ecosystems do not emerge by themselves; rather, they must be actively designed, initialized, and orchestrated. An assessment of the feasibility of a minimum viable ecosystem (MVE) includes a first-time review of the subsystems, an analysis of initial technology components, and a presentation of the offering for the customer.



### 4 Scale

Achieving objectives requires scaling considerations. Successful scaling is mainly achieved through network effects and high customer retention. For this, incentives must be created, lock-in effects realized, and an IT infrastructure must be provided that can withstand the growth.

# **Program Overview**

#### Free Orientation

Sep 1, 2022 8:00am - 9:00am PT

# Is this bootcamp right for me?

Get an overview of the entire program and decide if the bootcamp meets your interest and needs

#### Session 1

Oct 6, 2022 8:00am - 10:00am PT

#### Getting started - what brings you to the program?

Share your expectations and previous experience with business ecosystem engagement and design

#### Session 2

Oct 13, 2022 8:00am - 10:00am PT

#### Introduction - what are business ecosystems?

Learn about the trends that drive business ecosystem development Understand the characteristics of business ecosystems

#### Session 3

Oct 20, 2022 8:00am - 10:00am PT

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## Mind-shifts - what mindset is needed to design ecosystems?

Explore the 10 mind-shifts that are required to design, implement and orchestrate business ecosystems

#### Session 4

Oct 27, 2022 8:00am - 10:00am PT

## Hands-on - how to apply business ecosystem design?

Create the blueprint of a business ecosystem within 90 minutes (group work)

#### Session 5

Nov 3, 2022

8:00am - 10:00am PT

#### Reflect - what did you experience?

Present and discuss results of the hands-on exercise and reflect on tools, methodology and impact (group work)

#### Session 6

Nov 10, 20222022

8:00am - 10:00am PT

#### Toolbox – what methods to use?

Powerful tools for ecosystem design and management Tap into the business ecosystem design toolbox

#### Session 7

Nov 17, 2022

8:00am - 10:00am PT

## Shaping ecosystems - the new rules of ecosystem leadership

Explore the capabilities you and your company needs to manage the complexity of business ecosystems and network dynamics

#### Session 8

Nov 24, 2022

8:00am - 10:00am PT

#### Takeaways - how to bring it home?

Establish alignment between personal learnings and how to create impact within your organization

## What You Will Take Away

- ✓ Awareness for ecosystems and why they matter in the future world of business
- ✓ Understanding the concept of a business ecosystems
- ✓ Hands on experience in applying business ecosystem design
- ✓ Understanding strategic impact of business ecosystems regarding IT, customer interaction, business models, and governance
- ✓ Understanding the concept of value streams and exponential growth
- ✓ Insights concerning a multidimensional business model view
- ✓ Knowing when, how and why business ecosystem design should be applied

## **Faculty**



The bootcamp is led by **Michael Lewrick**, **PhD**., who is known for his hands-on approach that provides practical instruments and frameworks for driving innovation, digital transformation, and business growth in the complex world of networked organizations.

He is the author of an international bestseller series that includes *The Design Thinking Playbook* (2018), *The Design Thinking Toolbox* (2020), and *Design Thinking for Business Growth* (2022).

Michael is an Affiliate Senior Expert with the Center for the Future of Organization with a focus on Design Thinking and Business Ecosystem Development. Prior to establishing his own advisory practice, he served as Chief Innovation Officer at the Telecom provider Swisscom and as Head of Innovation Labs of Deloitte Switzerland.

# About the Center for the Future of Organization

The **Center for the Future of Organization (CFFO)** is an independent Think Tank at the Drucker School of Management at Claremont Graduate University near Los Angeles, California. Its mission is to deepen and advance our understanding for new capabilities that are critical to succeed in an increasingly disruptive, digitally connected world, and to support leaders and organizations along their transformational journey. More at <a href="https://www.futureorg.org">www.futureorg.org</a>

The **Drucker School of Management** is one of the world's leading business schools, with a global network of top-level professional partners and institutions. It continues the tradition of Peter Drucker, who taught there for more than 30 years. More at <a href="https://www.cgu.edu/school/drucker-school-of-management/">www.cgu.edu/school/drucker-school-of-management/</a>.

## **Summary and Terms**

PROGRAMME TYPE Online Bootcamp

LEVEL OF EXPERIENCE Intra-/Entrepreneurs

**Business and Functional Executives** 

Specialists

LOCATION/DELIVERY Live on Zoom | Virtual Collaboration Platform

TIME FRAME 8 weekly sessions (Thursdays)

8:00am - 10am PT | 11am - 1:00pm ET | 5pm - 7pm CET

SESSION DATES October 6 - November 24, 2022

ORIENTATION SESSION September 1, 2022 | Free and optional

PRICE USD 2,500 | Early Bird USD 2,000 | payable upon registration

save \$500 by registering early

SPECIAL DISCOUNTS 20% early bird discount (expires August 1, 2022)

additional 10% for Drucker School Alumni and CFFO Partners

EARLY BIRD DEADLINE August 1, 2022

REGISTRATION DEADLINE September 22, 2022

Register early as spots fill up quickly

REFUND POLICY Full refunds before registration deadline

No refunds after deadline but a substitute may attend

OTHER BENEFITS Each participant receives a bootcamp certificate and a free copy of

the book **Design Thinking for Business Growth** by Michael Lewrick

(Wiley 2022)

REGISTRATION go to <u>www.futureorg.org/ecosystembootcamp</u>

## Questions?

We are happy to discuss with you any questions you may have about this program. Please contact <a href="mailto:office@futureorg.org">office@futureorg.org</a> to schedule a personal consultation.

